

To whom it may concern

Report on the End of Support for Windows XP Embedded OS

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We apologize for the inconvenience and concern caused to customers regarding the end of Microsoft's support for the OS installed in our products (MV-6000B and LS-1881). Concerning the system security and our support after the end of Microsoft's support, we would like to explain as below.

1. Windows Support Period

Windows XP Embedded Standard 2009 is installed on Movelet Inline Tester MV-6000B and Air Leak Tester LS-1881 (hereinafter, the products).

Microsoft's support for standard Windows XP ended on April 9, 2014. The Windows XP used in the products is a special OS called Embedded version. Microsoft's support for the Embedded version ended on January 8, 2019. However, since Microsoft supplies the Embedded version until January 8, 2024, it is possible to purchase it.

2. Security

The products use a function to lock the system, which is called EWF (Enhanced Write Filter) specifically designed into the Embedded version, to protect the system when the power is unintentionally turned off. Since the system is locked, Windows is not updated.

With the EWF, the Windows system settings can be reset to the default state by restarting the system after the settings were changed and even if the system gets infected with a virus, it can be restored to the state before infection by restarting the system.

Follow the instructions below to use the products. The security level remains unchanged. However, restrictions are placed on the network environment when using the products.

- **MV-6000B:** When using this product in a network environment, use it in an independent network. Refer to the operation manual (Page 36).
- **LS-1881:** Its use in a network environment has been restricted since the beginning of commercialization. Contact COSMO. We will respond on a case-by-case basis.

3. COSMO's Support

Although Microsoft's support for the OS has ended, our support for the products will continue as before. We will also continue selling the products since Microsoft supplies the Embedded version until January 8, 2024.

We sincerely apologize for the inconvenience and concern this may have caused you.

We will make greater efforts than ever to improve the quality of our products.