



Cosmo Instruments Co., Ltd.  
Sales Head Office  
No.CSJ-1648B-A

March 18, 2011

Dear Customers:

**Subject: Impact of the Great Earthquake on the Tohoku and Kanto Regions**

In the wake of the massive earthquake that struck the Tohoku and Kanto regions, many countries from around the world have provided Japan with aid and assistance. We would like to express our sincerest gratitude for your overwhelming support.

Though this tragedy has taken an unprecedented toll on our country, the people of Japan remain undaunted and are putting forth every effort to place our nation on the road to a speedy recovery.

Cosmo's factory is located next to the Head Office in western Tokyo and thus did not suffer any direct damage from the devastating earthquake. However, due to the acute shortage of electricity in eastern Japan our manufacturing operations have been affected by scheduled blackouts.

In spite of these difficult circumstances, our company will do its utmost to deliver the order on schedule. You will be informed right away in the event your order is delayed.

We apologize for the inconvenience and ask for your kind understanding in this matter.

Cosmo Instruments Co., Ltd. will continually work to obtain up-to-date information on the status of our manufacturing operations and enact appropriate measures to ensure our customers are provided with the best possible service.

Your understanding and cooperation are greatly appreciated.

Respectfully yours,